

# THEMUSEUM Virtual Camp Parent Handbook



Dear Camper Parents/Guardians,

It is a pleasure to welcome your child(ren) to THEMUSEUM Virtual Day Camps and The Underground Studio MakerSpace Virtual Camps. In their time with us, THEMUSEUM Virtual Camp participants will enjoy live-streamed chats with our trained Camp Staff, group discussions, hands-on activities and much more. Our Underground Studio MakerSpace Day Campers learn and experience how to be a maker. Campers will learn new skills, tools, and concepts through the maker process through live-stream instructional sessions with our Underground Studio MakerSpace staff.

The policies and procedures outlined in this handbook are designed to provide you with pertinent information about the way our camps operate. Your cooperation in following these guidelines is appreciated. Please keep this handbook as a reference.

We are excited about our programming and are looking forward to meeting each camper!

Sincerely,  
THEMUSEUM Day Camp Team

**CONTACT US**  
**Registration & Information**  
Visitor Services Desk  
519-749-9387 ext. 221  
Camps@THEMUSEUM.ca



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## REGISTRATION INFORMATION

### Virtual Camp Offerings

THEMUSEUM offers in-person camps for school breaks throughout the year. Such school breaks include all WRDSB PD Days & Easter Monday, Winter Break, March Break and Summer Break.

This summer, in light of concerns regarding COVID-19, THEMUSEUM pivoted to new virtual programming under two streams:

- THEMUSEUM Virtual Day Camps for children between the ages of 5-9 years.
- The Underground Studio MakerSpace Virtual Camps for children between the ages of 9 – 14 years.

*Our Virtual Camps are designed so your child can participate without adult assistance but virtual camps do not replace normal childcare. It is imperative that an adult be present at home during our programming. In the event of an at home emergency, an adult must be home so they can easily assist the child.*

### THEMUSEUM Virtual Day Camp Registration Fees

	THEMUSEUM MEMBERS	NON-MEMBERS
Single Child	\$85.50	\$95.00
Household Rate (2+ children)	\$119.70	\$133.00
Members – Household (30% off 2 or more children)	NA	\$56.00
Non-Members – Household (30% off 2 or more children)	NA	\$59.00

### The Underground Studio MakerSpace Virtual Camp Registration Fees

	THEMUSEUM MEMBERS	NON-MEMBERS
Virtual Camp Rate	\$85.50	\$95.00

*Please note: Due to the cost of the kits for The Underground Studio MakerSpace Virtual Camp we are only able to offer a single camper rate. We want to make sure you get the best experience possible!*

THEMUSEUM accepts registrations on a first come-first served basis. If the camp is at capacity, you may sign up for the waitlist. Virtual Day Camp registration closes **ten days**. This ensures that all families will receive the necessary communications regarding the live-stream links, activity booklets and supply list. Registration for The Underground Studio Makerspace Virtual Camps will close **ten days** before the camp date. This is to allow sufficient time to gather materials and to ship the supply kits. THEMUSEUM and The Underground Studio MakerSpace are not responsible for late, lost, broken or stolen items.

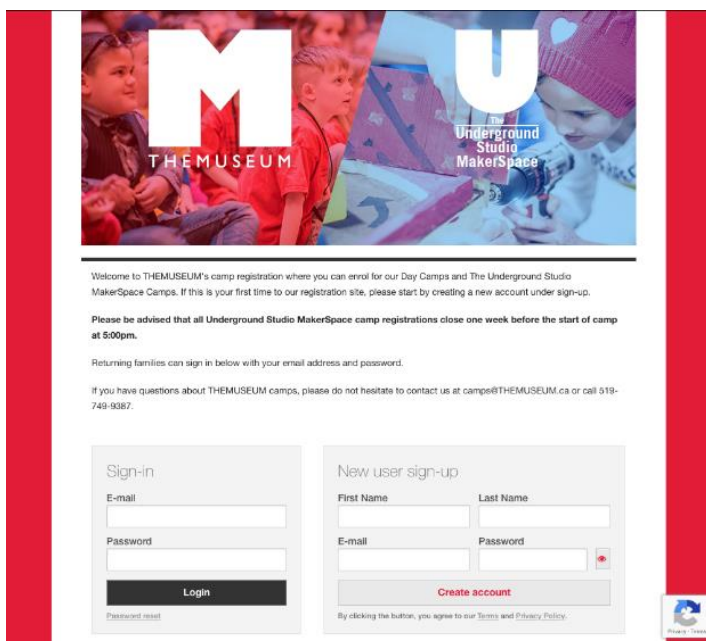
THEMUSEUM only accepts registrations through our CampBrain portal.

## CampBrain Online Registration

# CAMPBRAIN

CampBrain is an online software specifically designed to process and manage camp registrations. This intuitive and easy-to-use system will make it easier for you to register your child for THEMUSEUM's camps by saving your account information from season to season.

To register your child(ren) for any of our camps please click the CampBrain Registration link and follow the instructions below:



Welcome to THEMUSEUM's camp registration where you can enrol for our Day Camps and The Underground Studio MakerSpace Camps. If this is your first time to our registration site, please start by creating a new account under sign-up.

Please be advised that all Underground Studio MakerSpace camp registrations close one week before the start of camp at 5:00pm.

Returning families can sign in below with your email address and password.

If you have questions about THEMUSEUM camps, please do not hesitate to contact us at [camp@THEMUSEUM.ca](mailto:camp@THEMUSEUM.ca) or call 519-749-9387.

**Sign-in**

E-mail

Password

Login

Remember me

**New user sign-up**

First Name  Last Name

E-mail  Password

Create account

By clicking the button, you agree to our Terms and Privacy Policy.

1. Log in to your account or sign-up as a new user.
2. Create profiles for each child that you'd like to register for camp and indicate your membership status
3. Select the camps you'd like to enrol in and add them to your cart.
4. Complete the necessary forms and submit credit card payment.
5. Review your confirmation email for further details and a copy of your tax receipt.

First-time registration will take approximately 20 minutes. Forms need only to be completed once per season. They will auto-populate from previous seasons but can be updated when enrolling for a new season.

### Additional Information:

- If you have trouble with the registration process please review our FAQ document.
- You may make updates to your household information at any time. Any changes to your child(ren)'s medical and personal history must be completed by our staff and all requests must be sent via email (see the [Communications and Feedback](#) section of the manual).
- *Your child is not officially registered for camp until you receive an email confirmation. Please check your junk mail or spam folders for this important email. Please be sure to read the email carefully, particularly if registering for multiple camps and have also selected the waitlist. You may be enrolled in one of the camps you were hoping for.*

- The [Camps@THEMUSEUM.ca](mailto:Camps@THEMUSEUM.ca) email address is monitored from **Wednesday to Sunday** (our [Hours of Operations](#)) during the school year. **Please expect longer wait times for replies during our peak seasons.**

### Waitlist Policy

THEMUSEUM will contact parents and guardians on the waitlist as soon as spots become available. Families have 24 hours to accept the camp spot or the spot will be offered to the next family in line. We do our best to update families about waitlist closures.

### Cancellations Policy

Cancellations must be received **prior to the start of camp** to receive a 90% refund of the total cost. The 10% Administration charge covers processing time and credit card fees. Free transfers are available to another date/week dependant on availability. Any requests for camp cancellations or transfers must be emailed to [Camps@THEMUSEUM.ca](mailto:Camps@THEMUSEUM.ca) with the subject line: “Camp Cancellation – Camper’s Name”

*THEMUSEUM reserves the right to cancel a camp due to low enrolment, at which time parents/guardians are encouraged to transfer their child(ren) to another camp date or can request a full refund.*

### Registration Closure

To ensure that we have adequate staffing and supplies for each camp, The Underground Studio Makerspace Virtual Camps and Virtual Day Camps have different policies regarding when registration for each camp closes.

- The Underground Studio MakerSpace Camp registration closes at **5:00 pm seven days** before the start of camp.
- Virtual Day Camp registration closes at **5:00 pm three days** before the start of camp.

### Tax receipts

Tax receipts for all camp registrations from Summer 2019 onward are emailed to you at the time of booking and are also available through your CampBrain Profile. The document listed as “Household Account Statement” will act as your tax receipt.

If you require a Tax Receipt for camp registrations before Summer Camp 2019, please email us at [Camps@THEMUSEUM.ca](mailto:Camps@THEMUSEUM.ca) and include the following information:

- Your child’s full name
- Your child’s date of birth
- The year(s) that your children were registered for our camps
- The camp season(s) (i.e. PD Day, Winter Break, March Break or Summer)
- The session(s) or dates of your registration

Requests for Tax Receipts can take 5-10 business days to process. Calling our Visitor Services desk will **not** expedite the process.

## VIRTUAL CAMP PROGRAMMING

### Live-Streamed Sessions

Our virtual camp programming will combine live-streamed chats with THEMUSEUM's camp and The Underground Studio MakerSpace as well as activities away from the screen that will be sure to keep your children excited and entertained throughout the week. Our emphasis is on STEAM education and community; our campers will spend the week working on a STEAM project and connecting with peers. The following is a breakdown of the live-call schedule for each of our camps, which you can find in Figure 1, below.

Both the Virtual Day camp and Virtual MakerSpace Camps will have access to the following (Green):

#### Daily calls (~1 hour to 1 ½ hour per day)

At the start of the week, campers can participate in a Monday morning welcome where we will go over the rules and expectations and give campers a chance to introduce themselves to one another. At the end of the week, we'll have another wrap-up call, where campers will showcase their work, talk with their peers and review the week's activities and content.

#### Special Guests at THEMUSEUM (1 hour per week)

Campers will receive a link to the weekly live stream of THEMUSEUM's Summer Guest performances and presentations taking place on Tuesdays at 11am. We have an exciting line-up of guests this year and they're bound to be fun for the whole family.

Our Virtual Day Campers will participate in the following live calls (Yellow)

#### Daily Live Calls (~5 hours per week –1 hour per day)

Every day during the registered timeslot (9:30 – 10:30 am or 2:00 pm – 3:00 pm), campers will spend an hour on a livestreamed call with their Camp Leader. These live sessions will feature social time, demonstrations and experiments campers cannot do at home, walkthroughs of our exhibitions, tutorials and recaps of the daily tasks for the project.

Our Underground Studio MakerSpace Virtual Campers will participate in:

#### Live-Stream Chats Five Times a Week (~5 hours per week)

On Monday, Wednesday and Friday, campers will chat with our Underground Studio Makerspace Staff for instruction, troubleshooting, maker tips and techniques. Each session will provide an opportunity to chat with peers and a recap of the day's tasks.

#### Online Discussion Forum (daily)

Each day, campers will be able to reach out to their peers and MakerSpace staff through online forum discussions and assistance on their projects.

Figure 1: The schedule below provides an overview of our Virtual Day Camp and our Underground Studio MakerSpace Virtual Camp Schedules.

THEMUSEUM March Break Camp Daily Schedule		
Call Time	Camp Group	Call Description
*9:00 am - 9:15 am (Monday ONLY)	All Campers	Welcome Check-In
10:00 am - 11:00 am	Virtual Day Camp Group 1	Live Chat
11:00am - 11:30am	Special Guests Presentation	Live stream of special guest presentations
12:30 pm - 1:00 pm	Virtual Day Camp All Campers	Lunchtime Games and Storytime
1:00pm - 2:00pm	The Underground Studio <a href="#">MakerSpace</a> Camp	Live Chat
2:00 pm - 3:00 pm	Virtual Day Camp Group 2	Live Chat
*4:15 pm - 4:30 pm (Friday ONLY)	The Underground Studio <a href="#">MakerSpace</a> Camp	Live Chat and Wrap-up

### THEMUSEUM Virtual Day Camp Programming (5- 9 years)

Virtual campers are split into groups within each registered timeslot and THEMUSEUM aims to maintain a 1:15 ratio with staff and campers at all times. Throughout the week, Virtual Campers will receive a combination of single-day activities and will also work towards a larger week-long project. The information, content and resources will be contained within their activity booklet.

Upon registration, campers will receive the following to support the fun and learning:

- Supply list (in the week's welcome email)
- Printable activity booklet for each theme (downloadable PDF)
- A curated list of links and resources for the whole family (Printable PDF)

All at-home activities can be completed with general household or craft supplies. Generally, our Virtual Day Camps will require the following art supplies in addition to the kit:

- Light weight paper (e.g. printer paper)
- Colourful Construction paper
- Crayons
- Pencil Crayons
- Markers
- Age appropriate scissors
- Glue (glue sticks recommended for easy clean-up)
- Pencils
- Eraser
- Paints and Paint brushes

### The Underground Studio MakerSpace Day Camp (9- 14 years)

Virtual MakerSpace campers will have live video chat sessions with a staff member five times a week with one timeslot option. Within the registered timeslot, The Underground Studio aims to maintain a 1:15 ratio with

staff and campers at all times. Before camp, participants will receive a kit with the specialized supplies for the project. Some materials are to be found around the house which will add to the uniqueness of each project. In addition to the supply kits, campers will receive a printable PDF that outlines instructions and some activities to augment their understanding of the content. An online forum will be available through Google Classroom that will allow campers to discuss ideas with their peers and ask questions to the staff to help them with their projects.

Upon registration, campers will receive the following to support the fun and learning:

- Household supply list (in the week's welcome email)
- Printable activity booklet for each theme (downloadable PDF)
- A curated list of links and resources for the whole Family (Printable PDF)
- A kit to be delivered or picked up with specialized supplies

Campers will receive a kit with specific supplies required for the activity. Additional supplies may be required with general household or craft supplies. Generally, our Underground Studio MakerSpace Camps may require the following art supplies in addition to their mailed kits:

- Light weight paper (e.g. printer paper)
- Colourful Construction paper
- Crayons
- Paper plates
- Pencil Crayons
- Markers
- Age appropriate scissors
- Glue (glue guns at parent's discretion and supervision)
- Pencils
- Eraser
- Paints and Paint brushes



## VIRTUAL CAMP PLATFORMS

### Zoom

THEMUSEUM will be using Zoom as our main platform for our live-streamed check-ins. Zoom is an amazing video conferencing software that allows us to increase camper participation and offers robust security settings for our camp leaders and admins to ensure disruption-free virtual camp. This platform requires audio-visual capabilities.

We recommend that campers use headphones for best sound quality and use the video features for their live-streamed chat sessions. This platform works best as a downloaded app, but it can be run through your web browser.



### Google Classroom

THEMUSEUM will supplement the Zoom live calls with access to a unique Google classroom section. Google Classroom is a fantastic and familiar way for campers to communicate with one another on their projects. This platform is used by many school boards and has the added benefit of being a platform many campers have or will experience through their education. Camp is a great way to socialize and this platform will add that social element in a virtual environment. Each week of camp will have a dedicated classroom space to receive resources, chat with peers or ask questions. Google classroom does not require a dedicated app and can be run through your browser.



### Log-In Credentials and Meeting Times

On the Friday before the start of camp, you will receive an email with Google Classroom log-in links and links to the pre-scheduled Zoom calls. Please check your junk mail or spam folder for the emails.

### Staffing for Virtual Day Camp and Underground Studio Virtual Camp

All of our Day Camp Leaders (aged 18 years or older) are trained to work with children through THEMUSEUM's year-round public and education programs. Our staff will be responsible for leading the activities and moderating behavior in the Zoom calls and Google Classroom.

As our staff are not with your child in-person, an adult must be home so they can easily assist the child in the event of an emergency.

## WHAT TO EXPECT

### Before Camp Starts

The Friday before camp, you will receive an email with resources and links to the various platforms. Please download all of the attachments and review them with your child so they know what to expect for the week ahead. Please do not share your Google Classroom or Zoom links with unauthorized individuals.

### Google Classroom

Once you receive your Google Classroom link, you can log-in and see posts from our staff member. Throughout the week, campers will be given resources in this forum context to assist them throughout the week.

Campers can use the forum to ask questions, share their progress or chat with friends. THEMUSEUM staff will moderate the Google Classroom for the duration of your camp week.

### Zoom Calls

Your email will also include a link to your scheduled Zoom call. This link is password protected so please review the email carefully. You will receive links to the following:

- Monday Morning Check-in
- Your Registered Live Chat Time Slot (Recurring Meeting)
- Daily Special Guest Live Stream
- Friday Afternoon Wrap-Up

At the time of your scheduled call, please log-in a few minutes early to ensure that all the technology is working correctly. Campers will wait in Zoom's Waiting Room until the start of the session. We will lock the session 10 minutes after the start time for security. The group list will have the name of all campers and their parents/guardians. If the Account name logging into the Zoom meeting does not match our group list, they will not be permitted into the call. To change your account name or Zoom name for the duration of the call, please review the following resources:

- [Customizing your Zoom Profile](#)
- [Changing your Name in a Zoom Meeting](#)

Please review our Internet Safety Policy below for information about our Internet Policies and Code of Conduct.

While on the Zoom call, campers will be asked to share their video but will be muted unless they are in a facilitated discussion. If campers have a question they can type it in Zoom's chat or raise their hand (physically or using Zoom's "Raise Hand" button) and the Camp Leader will unmute them so they can ask their question. THEMUSEUM staff will download all chat conversations for safety and security.

## THEMUSEUM's INTERNET SAFETY POLICY

*The following will be signed upon registering your child for virtual camps.*

Camps at THEMUSEUM will be utilizing devices with audio and video capabilities connected to the internet. THEMUSEUM Virtual Camps will utilize Zoom (for live-streamed chats) and Google Classroom for sharing resources and forum discussions.

To participate in a camp experience, campers are going to be asked to participate in a 30-minute check-in on Monday morning and Friday afternoons. Virtual Day Campers will spend approximately an hour, five days a week, on Zoom in addition to an hour-long special guest presentation. Underground Studio MakerSpace Campers will spend approximately an hour, three days a week on Zoom.

Campers will be invited to visit a curated list of safe and informative websites with content linked to the week's theme or participate in the Google Classroom forum. This is not, however, mandatory.

Campers are also welcome to watch THEMUSEUM's Summer Guest performance every day during March Break. This is not mandatory, but can provide a fun activity for the whole family.

THEMUSEUM Day Camps expects that all campers, while on Zoom, will:

- Interact in a courteous and respectful manner with THEMUSEUM Staff and other campers.
- Campers will not take pictures, audio or video recording of other campers and staff on Zoom.
- Campers will not use functions in Zoom that are not assigned by staff from THEMUSEUM.
- Campers will only be able to chat with the host or co-host of the assigned camp group
- Campers will not access other internet sites or use the computer for any other internet related uses while in camp session.
- Anyone receiving threatening or inappropriate chat messages should immediately report it to a trusted adult - parent/guardian, camp staff, etc.

THEMUSEUM reserves the right to deem certain uses of the internet or the Zoom platform unacceptable and not permitted during a THEMUSEUM Virtual camp session. Actions that are deemed in violation of the policy are as follows:

- Campers will not share personal information over Zoom to other campers (e.g. telephone number, address, etc.).
- Campers will not agree to meet anyone they have met online (their counselors or campers) in person without written and verbal parental consent and THEMUSEUM Family Experience Manager consent.
- Campers will not knowingly spread malicious hardware or viruses to other users.
- Campers will not try to hack into other user's computers or try to steal personal information from other participants.
- Sending anything obscene or harmful in nature is a direct offense of this policy.
- It is unacceptable to use the network and the internet in any way to promote or engage in any activities which are deemed criminal under federal, provincial, or local laws, including but not limited to copyright, credit card and electronic forgery laws or anything that is not within the scope of education use.

If campers are found to be in violation of THEMUSEUM camp's Internet Safety policies then the public programs coordinator will enact the Behavior Policy and follow the same discipline structure.

By registering for virtual camp, you understand and agree to the following:

- Campers will follow Zoom and Google Classroom expectations set by THEMUSEUM's camp administration.
- THEMUSEUM is not liable for damages to your personal or real property while campers are participating in virtual camp.
- THEMUSEUM is not liable for any injuries to third parties or members of your family that occur in your home during THEMUSEUM virtual camp.
- You hereby agree to indemnify and hold harmless THEMUSEUM and its past, present and future affiliates, officers, directors, employees and agents, from any and all injuries, losses, claims and damages to you that arise outside the scope of THEMUSEUM camp and for all injuries, losses, claims and damages to others that occur in your home, and all related costs and expenses, including, without limitation, attorneys' fees.
- You will be solely responsible for providing, maintaining, and, as necessary, replacing other equipment, printer, scanner, smartphone, fax machine, etc. (collectively, "Personal Devices")
- THEMUSEUM will not be responsible for any operating costs, home maintenance, property or liability insurance, office furniture, or other expenses (e.g., utilities, cleaning services, etc.) associated with THEMUSEUM camps.
- THEMUSEUM is not responsible for any damage the user suffers including but not limited to the loss of data, delays, non-deliveries, or service interruptions caused by its negligence or the users' errors or omissions.

### Considerations

THEMUSEUM reserves the right to review each offense and violation case by case to assess whether the camper has violated our internet safety policies. THEMUSEUM reserves the right to decide if a camper will be dismissed from camp, given stricter expectations on Zoom and Google Classroom, allowed back into the program, on probation, for subsequent weeks/camps. Any further registration of a camper dismissed from camp must be discussed with the Family Experience Coordinator prior to registration. THEMUSEUM reserves the right to cancel registrations of a dismissed camper. Families will receive 90% refunds for for camp weeks the camper has not yet attended.

THEMUSEUM camps is an inclusive experience that welcomes and supports children of all abilities. While the safety and quality experience of all campers is paramount, THEMUSEUM Camp Staff will consider individual camper needs in the enforcement of this internet safety policy.

## HEALTH AND WELLNESS

### THEMUSEUM's Medical and Personal History Form

For your child's well-being we ask that all guardians complete THEMUSEUM's Medical and Personal History Form in CampBrain which provides our staff with pertinent information about your health and required accommodations for their time with Virtual Camps.

#### Accessibility

- THEMUSEUM Day Camps work to be inclusive to children with special needs. Please inform camp staff, **in the Medical and Personal History Form** of any exceptionalities your child may have. This will allow us to best accommodate your child so that they have a successful time during Virtual Camps. Please include relevant details about the child's exceptionalities and strategies you think will best support them in an online setting.

#### Behaviour Policy

- THEMUSEUM offers a safe environment for its campers. Therefore a zero-tolerance policy for violence is in effect, including bullying and inappropriate language. A *Camper Behaviour Report* will be completed for any disruptive behaviour and parents/guardians will be notified.
- **THEMUSEUM reserves the right to temporarily dismiss anyone from the live stream call or Google Classroom camp whose behaviour becomes unmanageable, disruptive or endangers the safety and welfare of others. Refunds will not be given for any campers asked to leave for behavior issues.**
- Please review the [Communications and Feedback](#) section of the manual for information about when parents will be contacted regarding behavioural concerns.
- Please ensure your child is aware of THEMUSEUM's behaviour expectations.

### THEMUSEUM's Virtual Camp Behaviour Policy and Expectations

- **Follow directions from Camp Leaders**
  - Camp Leaders will provide instructions for activities and facilitate the conversations. Following instructions is important for safety and success. Campers must also follow the directions of any special guests and performers.
- **Stay with the group**
  - Camp groups will stick together online while participating in a Virtual Camp Session. Campers are not permitted to leave the group without permission from the Camp Leader. If a camper arrives late or leaves during a chat, they will miss out on opportunities to catch up on missed information. Due to the restrictions when working in a virtual environment, instructors may not be able to have one-on-one time with campers.
- **Respect themselves and others**
  - THEMUSEUM has a zero-tolerance policy regarding verbal aggression, inappropriate language or content.
- **Communicate to your Camp Leaders**
  - Please ensure that your children are aware that they should come to Camp Leaders for help if they have any problems and that the staff are there to make sure everyone has a good time.

**Duty to Report**

In accordance with Ontario's Child and Family Services Act, any camp personnel having reasonable cause to believe that a child known to them in their professional capacity may be abused or neglected shall immediately report the matter to their supervisor. Family & Children Services may be notified.

**Photos and Screenshots**

THEMUSEUM may take photographs of campers throughout the day camp session to be used in presentations, on THEMUSEUM's website, and in publicity pieces produced for THEMUSEUM. All screenshots will have the names of the campers blurred. If you do not wish for photos/videos of your camper to be taken, please indicate so on "THEMUSEUM Camp Policies and Authorizations" form. If parents do not agree to the photo release section of our policies, the children's names faces will be blurred in any screenshots.

## COMMUNICATION AND FEEDBACK

We encourage open communication with parents and guardians.

### Communication

THEMUSEUM staff will communicate with families via email as our main form of communication. For behaviour or extreme circumstances, families will be contacted via the phone number on file.

### Parents/Guardian should inform THEMUSEUM if:

- Information on your registration form has changed (See the table below)
- A camper will be arriving late to camp or will not be attending camp (due to illness, etc.)
- A change occurs in your child's life that alters his/her attitude, behaviour or causes emotional upset (see table below)

### Registration Changes

If you wish to make any changes to your registration or your child's profile please email [Camps@THEMUSEUM.ca](mailto:Camps@THEMUSEUM.ca) with the following details and we will process your request within 3-7 business days.

#### *Group Request*

Subject Line: "Group Request - Camper's Full Name"

Body text must include: Your full name (as it appears in your household details), your child(ren)'s full name, the full name and age of the camper you wish for your child(ren) to be grouped with and the specific dates this group request applies to.

#### *Transfers to a new camp*

Subject Line: "Camp Transfer - Camper's Full Name"

Body text must include: Your full name (as it appears in your household details), your child(ren)'s full name, the camp your child is registered for, and the camp you wish to transfer to.

#### *Cancellations*

Subject Line: "Camp Cancellation – Camper's Full Name"

Body text must include: Your full name (as it appears in your household details), your child(ren)'s full name, the day your child is registered for, the cancellation option you wish to use: free transfer (see above) or a 90% refund of your camp fees.

#### *Health, Wellness, Behaviour Updates*

Subject Line: "Health and Wellness Changes – Camper's Full Name"

Body text must include: Your full name (as it appears in your household details), your child(ren)'s full name, the week your child is registered for, the specific changes you would like made to each camper's wellness profile

#### *Name or Gender Changes*

Subject Line: "Name/Gender Change - Camper's Current Full Name"

Body text must include: Your full name (as it appears in your household details), your child's current full name, the updated name/preferred nickname/preferred name, and/or updated gender information. (At this time CampBrain only offers a binary gendering system and is in the development process of an updated gender system.)

**Parents/Guardians will be contacted immediately if:**

Their camper exhibits behaviours deemed inappropriate in our Behaviour and Internet Safety Policies. For inappropriate behaviours during a livestream, parents will be contacted at the conclusion of the call. Parents will be contacted immediately for behaviours deemed inappropriate in our Google Classroom.

**Post-Camp Survey**

This is a brand new process for us and we're eager to get feedback as the summer progresses so we can improve our programmes and offerings. At the end of camp, you will receive a link to our camp evaluation survey. This survey will take 8-10 minutes to complete with your child and will help us improve our registration process and camp programming. Please take the time to fill out this survey. You can find a link to our feedback survey at [www.THEMUSEUM.ca/Camps](http://www.THEMUSEUM.ca/Camps).

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Thank you for registering your child(ren) for THEMUSEUM's Virtual Camps. We look forward to meeting each camper.

If you have any additional questions regarding programming, please contact:

**THEMUSEUM Day Camps**

[Camps@THEMUSEUM.ca](mailto:Camps@THEMUSEUM.ca)